#### **Blue Light Collaboration Project**

Lancashire Constabulary and Lancashire Fire & Rescue Service Combined 'Initial Opportunity' Proposals

Chief Superintendent Chris Bithell and Area Manager Ben Norman

# February 2018

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#### 1. Recruitment and Selection – Victor Robinson

Title of Collaboration Area:	Recruitment and Selection				
Which Strategic Objectives are aligned to this:	<b>LanCon Strategic Purpose</b> . Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7				
	To support this we must be able to recruit our officers effectively and competently.				
Anticipated Benefits:	Reduction in costs.				
	Sharing of HR expertise.				
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?	
	LFRS □ LFRS ⊠ LFRS ⊠				
	LanCon    □    LanCon    □    LanCon    □				
What will be the outcomes / impact:	Shared HR recruitment and selection function.				
What are the key Dependencies:	Correct workforce plans in each organisation.				
What are the key Risks:	Capacity within each organisation.				
Which Partners are likely participants:	LFRS X LanCon X NWAS □ LCC/Other □				
Key Activities:	Identification of need. Scoping of costs. Planning of provision.				

Reputation and/or Identity Impact:	
Authors / Project Leads:	Victor Robinson Head of People Services

# 2. Driver Training – Victor Robinson

Title of Collaboration Area:	Driver Training				
Which Strategic Objectives are aligned to this:	<b>LanCon Strategic Purpose</b> . Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7				
	To support this v competently.	ve must be able	to train our officers effe	ectively and	
Anticipated Benefits:	Reduction in cos	Increased provision and capacity.  Reduction in cost.  Sharing of 'expertise'.			
Collaborative Ambition:	Increased Staff Wellbeing? Efficiency Savings? Resilience/Shared Resources? Improvement?				
	LFRS □	LFRS ⊠	│ │LFRS ⊠	LFRS ⊠	
	LanCon □ LanCon ⊠ LanCon ⊠				
What will be the outcomes / impact:	Joint provision o	Joint provision of driver training where there is overlap in service provision.			
What are the key Dependencies:	Workforce capabilities. Organisational training plans. Existing collaboration agreement with Cumbria Constabulary.				
What are the key Risks:	Capacity within each organisation.				
Which Partners are likely participants:	LFRS X LanCon X NWAS   LCC/Other				
Key Activities:	Identification of training demand and requirements.  Scoping of future provision.  Identification of costs.				
Reputation and/or					

Identity Impact:	
Authors / Project	Victor Robinson
Leads:	Head of People Services

# 3. Evaluation and quality assurance of training – Victor Robinson

Title of Collaboration Area:	Evaluation and quality assurance of training				
Which Strategic Objectives are aligned to this:	<b>LanCon Strategic Purpose</b> . Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7				
	To support this vocempetently.	ve must be able	to train our officers effe	ectively and	
Anticipated Benefits:	Reduction in costs.				
	Sharing of HR e	xpertise.			
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?	
	LFRS □ LFRS ⊠ LFRS ⊠				
	LanCon □ LanCon ⊠ LanCon ⊠ LanCon ⊠				
What will be the outcomes / impact:	Shared quality assurance and evaluation services. Reduction in training overhead costs.				
What are the key Dependencies:	College of Policing learning requirement. Existing collaboration agreement with Cumbria Constabulary.				
What are the key Risks:					
Which Partners are likely participants:	LFRS X	LanCon X	NWAS □	LCC/Other	
Key Activities:	Scoping of current provision.				
	Identification of costs and potential future costs.				
	Examination of existing arrangements.				
Reputation and/or Identity Impact:					

Authors / Project	Victor Robinson
Leads:	Head of People Services

# 4. First Aid provision – Victor Robinson

Title of Collaboration Area:	First Aid provision				
Which Strategic Objectives are aligned to this:	LanCon Strategic Purpose. Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7				
	To support this v	we must be able	to train our officers effe	ectively and	
Anticipated Benefits:	Reduction in costs.				
	Sharing of expen	rtise.			
Collaborative Ambition:	Increased Staff Wellbeing? Efficiency Savings? Resilience/Shared Resources? Service Improvement?				
	LFRS □	│ │LFRS ⊠	│ │LFRS ⊠	LFRS ⊠	
What will be the outcomes / impact:	Joint collaboration provision or first aid training. Reduction in costs.				
What are the key Dependencies:	Existing first aid provision contract. Capacity within each organisation.				
What are the key Risks:	Clinical government requirement.  LanCon collaboration L & D agreement with Cumbria Constabulary.				
Which Partners are likely participants:	LFRS X LanCon X NWAS □ LCC/Other □				
Key Activities:	Scoping of current provision. Identification of further needs. Identification of existing arrangement.				
Reputation and/or Identity Impact:					
Authors / Project	Victor Robinson				

Leads:	Head of People Services

# 5. Health and Safety – Victor Robinson

Title of Collaboration Area:	Health and Safety				
Which Strategic Objectives are aligned to this:	<b>LanCon Strategic Purpose</b> . Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7				
	To support this v	we must provide	a safe working environ	ment for our staff.	
Anticipated Benefits:	Greater expertise within Health and Safety.  Reduction in costs.  Sharing of best practice.				
Collaborative Ambition:	Increased Staff Efficiency Wellbeing? Resilience/Shared Service Resources? Improvement?				
	LFRS □	LFRS ⊠	LFRS ⊠	LFRS ⊠	
	LanCon □ LanCon ⊠ LanCon ⊠ LanCon ⊠				
What will be the outcomes / impact:	Potential sharing of Health and Safety expertise.				
What are the key Dependencies:	Organisational Health and Safety strategies.				
What are the key Risks:					
Which Partners are likely participants:	LFRS X LanCon X NWAS □ LCC/Other □				
Key Activities:	Scoping of Health and Safety provision within both organisations.  Identification of future need.				
Reputation and/or Identity Impact:					
Authors / Project Leads:	Victor Robinson Head of People Services				

#### 6. HR Support Services – Victor Robinson

Title of Collaboration Area:	HR support services					
Which Strategic Objectives are aligned to this:	<b>LanCon Strategic Purpose</b> . Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7					
	To support this v	we must have in	place effective HR sup	port services.		
Anticipated Benefits:	Reduction in cos	Reduction in costs.				
	Greater resiliend	e.				
Collaborative Ambition:	Increased Staff Wellbeing? Efficiency Savings? Resilience/Shared Resources? Service Improvement?					
	LFRS □	LFRS □ LFRS ⊠ LFRS ⊠				
	LanCon □					
What will be the outcomes / impact:	Shared HR support service.  Reduction in overall cost.  Increased resilience.					
What are the key Dependencies:	Existing workforce plans.  Terms and conditions of employment.					
What are the key Risks:	Capacity within each organisation. Police Educational Qualification Framework.					
Which Partners are likely participants:	LFRS X LanCon X NWAS   LCC/Other					
Key Activities:	Scoping of need and costs.  Identification of options.					
Reputation and/or Identity Impact:						
Authors / Project Leads:	Victor Robinson Head of People Services					

# 7. Leadership Development – Victor Robinson

Title of Collaboration Area:	Leadership development					
Which Strategic Objectives are aligned to this:	<b>LanCon Strategic Purpose</b> . Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7					
	To support this t	he leadership an	d development of our	staff is critical.		
Anticipated Benefits:	·	•	ship development prov	ision.		
	Reduction in cos	sts.				
Collaborative Ambition:	Increased Staff Wellbeing?					
	LFRS □	LFRS ⊠	LFRS ⊠	LFRS ⊠		
	LanCon □	LanCon ⊠	LanCon ⊠	LanCon ⊠		
What will be the outcomes / impact:	Joint leadership Collaboration lea Reduction in cos	adership provisio	is. n aimed at public servi	ces.		
What are the key Dependencies:	Organisational le	eadership strateg	jies.			
What are the key Risks:	Capacity within o	each organisation	n.			
Which Partners are likely participants:	LFRS X	LFRS X LanCon X NWAS □ LCC/Other □				
Key Activities:	Scoping of current and future provision. Identification of learning styles with organisation. Workforce capability.					
Reputation and/or Identity Impact:	· ·					
Authors / Project Leads:	Victor Robinson Head of People	Services				

# 8. Occupational Health Services – Victor Robinson

Title of Collaboration Area:	Occupational Health Services				
Which Strategic Objectives are aligned to this:	<b>LanCon Strategic Purpose</b> . Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7				
	To support this pworkplace.	ourpose we must	ensure that we mainta	ain a healthy and fit	
Anticipated Benefits:	Reduction in cos	sts.			
	Greater shared l	pest practice.			
Collaborative Ambition:	Increased Staff Wellbeing? Efficiency Savings? Resilience/Shared Resources? Service Improvement?				
	LFRS x	│ │LFRS ⊠	│ │LFRS ⊠	LFRS ⊠	
	LanCon x	LanCon ⊠	LanCon ⊠	LanCon ⊠	
What will be the outcomes / impact:	Potential sharing facilities.	g of OCU resource	es including specialist	provision and	
What are the key Dependencies:	Lancashire revie	w of OH services	S.		
What are the key Risks:	Lack of capital in	nvestment.			
Which Partners are likely participants:	LFRS X	LanCon X	NWAS □	LCC/Other □	
Key Activities:	Joint scoping of future need. Identification and sharing of OHU strategies.				
Reputation and/or Identity Impact:					
Authors / Project	Victor Robinson				
Leads:	Head of People	Services			

#### 9. Co-location of Public Order Training site – Victor Robinson

Title of Collaboration Area:	Co-location of Public Order Training site				
Which Strategic Objectives are aligned to this:	LanCon Strategic Purpose. Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7				
	To support this pand competently	•	be able to train our off	icers effectively	
Anticipated Benefits:	Reduction in trai Increased joint v Improved capac	vorking.			
Collaborative Ambition:	Increased Staff Wellbeing? Efficiency Savings? Resilience/Shared Resources? Service Improvement?				
	LFRS	LFRS ⊠	LFRS ⊠	LFRS ⊠	
	LanCon	LanCon ⊠	LanCon ⊠	LanCon ⊠	
What will be the outcomes / impact:	Reduction in trai	Co-location of Public Order Training site at Washington Hall.  Reduction in training overheads.  Increased training capacity.			
What are the key Dependencies:		ning requiremen both organisation			
What are the key Risks:					
Which Partners are likely participants:	LFRS X	LanCon X	NWAS 🗆	LCC/Other □	
Key Activities:	Identification of estates need. Capital spend.				
Reputation and/or Identity Impact:					
Authors / Project Leads:	Victor Robinson Head of People				

#### 10. Wellbeing – Victor Robinson

Title of Collaboration Area:	Wellbeing					
Which Strategic Objectives are aligned to this:	LanCon Strategic Purpose. Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7					
	To support this t strategies is key	•	on and maintenance of	effective wellbeing		
Anticipated Benefits:	Sharing of best   Cost savings thr		evelopment of wellbein	g scheme.		
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?		
	LFRS X LanCon X	LFRS ⊠ LanCon ⊠	LFRS ⊠ LanCon ⊠	LFRS ⊠ LanCon ⊠		
What will be the outcomes / impact:	Implementation	Improved staff wellbeing. Implementation of best practice. Financial savings through joint service provision.				
What are the key Dependencies:	Occupational he	ealth strategies.				
What are the key Risks:	Capacity within	each organisatio	n.			
Which Partners are likely participants:	LFRS X	LanCon X	NWAS 🗆	LCC/Other □		
Key Activities:	Identification and sharing of wellbeing strategies. Scoping of wellbeing initiatives. Identification of resources requirement.					
Reputation and/or Identity Impact:	·					
Authors / Project Leads:	Victor Robinson Head of People	Services				

#### 11. Real Time Demand Management – Peter Lawson

#### **Step 1: Initial Opportunity Document**

# Title of Collaboration Area:

#### **Real Time Demand Management**

On average, Lancashire Constabulary receives around 3000 calls for service per day. Around 80% of this is not directly crime related, such as public safety incidents which relate to the physical or mental wellbeing of vulnerable members of the public.

Two specific incident classes are:

- 1. Concern for Safety:
- 2. Trapped / III / Injured

These two incident types account for around 130 reports every day and include a wide variety of circumstances such as:

- Self-threatening to or actually self-harming (drugs / weapons / jump from height etc.)
- Disturbance on the line
- Overdose (drugs)
- Intoxicated (alcohol)
- People not replying to contact (e.g. not been seen or heard from for several days / behaviour out of character)
- People having sustained accidental injury or medical episodes (examples include having fallen from wheelchair, stroke, heart attack, unresponsive in the street). The stretch experienced by NWAS means police receive many reports of this type and will normally arrive at scene well before an ambulance has even been allocated or dispatched.

While some of these incidents would be expected to require a police response because of the presence of weapons or controlled drugs, many have no criminal element to them at all and do not need the warranted powers and particular skill set of police officers. They do require a first response that is capable of assessing the actual physical or mental state of a person, rendering first aid, and making basic local checks such as enquiring with neighbours or bystanders.

There may be opportunities to transfer appropriate demand of this type in real time from Lancon to LFRS in order for the latter to be the first, and in many cases, only response.

# Which Strategic Objectives are aligned to this:

This project would assist with the LFRS aim, which is 'Making Lancashire Safer'.

Similarly this project would align to the Constabulary ambition of "keeping people safe" and embodies the "Early Action" principles, and meets the Key Objectives of "Ensure prevention, partnership working and problem solving"

# Anticipated Benefits:

Speedier attendance at non-crime public safety incidents with at times a more appropriate resource with the right skills (e.g. Emergency first aid) resulting in improved service to the public in Lancashire.

Collaborative Ambition:	Increased Staff Wellbeing? LFRS □ LanCon □	Efficiency Savings?  LFRS ⊠  LanCon ⊠	Resilience/Shared Resources?  LFRS   LanCon	Service Improvement?  LFRS ⊠  LanCon ⊠
What will be the outcomes / impact:	A more resilient and efficient public sector service offer.			
What are the key Dependencies:	It will be necessary to determine a way to pass incidents in real time to LFRS for deployment.			
What are the key Risks:	Change in working	practices for firs	t line staff.	
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS 🗆	LCC/Other □
Key Activities:	Analysis of police incidents to determine those that are an appropriate type for a collaborated response.			
Reputation and/or Identity Impact:	Design pathways to select and transfer appropriate incidents to LFRS.  Potential to impact positively on both.			
Authors / Project Leads:	Peter Lawson (Hea	ad of Contact and	d Responding, LanCon	).

# 12. Accounting and reporting processes – Alan Brown & Joanna Bowden

Title of Collaboration Area:	Comparison of accounting and reporting processes and links to LCC.  • Financial Accounts  • Management Accounts  • Statement of Accounts			
Which Strategic Objectives are aligned to this:	Value for money	1		
Anticipated Benefits:	To identify new o	opportunities tha	t offer VFM for both Or	ganisations
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?
	LFRS □	LFRS □	LFRS ⊠	LFRS ⊠
	LanCon □	LanCon □	LanCon ⊠	LanCon ⊠
What will be the outcomes / impact:	organisation, co activities/ offer V	uld lead to reduc FM for both Organce, a greater 'im	ng practices available to ed time being spent by anisations pact' on LCC for	
What are the key Dependencies:	General benefits in opening discussions are shared experience and lessons learnt, not reinventing the wheel and the potential of not doing anything.  Finance resources to allow analysis of data and sharing of ideas.			
What are the key Risks:	Potential to sper	nd the time explo	ring options to find the	re's no impact
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS 🗆	LCC/Other ⊠
Key Activities:	Discussions between LanCon and LFRS Finance representatives Exploration of current departmental remits, and what is outsourced to LCC Decision around whether to pursue any alternative service provision models			
Reputation and/or Identity Impact:	Not directly, however value for money reporting by the external auditors as part of the year-end audit could be impacted			
Authors / Project Leads:		– Head of Finar ead of Finance a	nce, LFRS nd Procurement, Lanco	on

#### 13. Procurement – Jackie Collett & Kim Larter

Title of Collaboration Area:	Procurement				
Which Strategic Objectives are aligned to this:	Value for money	/ principles			
Anticipated Benefits:	of common good standardisation	ds and services.	orking and collaboration Aggregation of requiren hay lead to reduced prioppliers/partners.	ments and	
Collaborative Ambition:	Increased Staff Wellbeing? Efficiency Savings? Resilience/Shared Resources? Service Improvement?				
	LFRS □	LFRS □	LFRS ⊠	LFRS ⊠	
	LanCon □	LanCon □	LanCon ⊠	LanCon ⊠	
What will be the outcomes / impact:	<ul><li>Sharing of Increase</li><li>Increase</li></ul>	<ul> <li>Increase in collaborative contracts</li> <li>Increased buying power</li> </ul>			
What are the key Dependencies:	organisations th	at are involved a	analysis of contract dat nd subsequent busines r fleet contracting oppo	ss leads for	
What are the key Risks:	No risks as this opportunities	relates to scopin	g work to identify collab	oorative contract	
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS ⊠	LCC/Other ⊠	
Key Activities:	<ul> <li>Sharing of contracts registers/databases</li> <li>Identification of common contracts for goods and services</li> <li>Sharing of spend data</li> <li>Sharing of expertise and specifications</li> </ul>				
Reputation and/or Identity Impact:			es for public sector orga os for collaborative con		

Authors / Project Leads:

Jackie Collett, Procurement & Contracts Manager - Lancon Kim Later, Deputy Head of Procurement - LFRS

#### 14. Joint Communications Activity – Paula Duxbury-Lowe & Stephanie Collinson

Title of Collaboration Area:	Joint communications activity			
Which Strategic Objectives are aligned to this:	Lancashire safe from happening.	r and its priority t	ntribute to LFRS's aim or prevent fires and oth greach more peop anCon xx	er emergencies
Anticipated Benefits:	LFRS and Lancashire Constabulary already collaborate well in reactive circumstances where a joint response is required. Applying this principle to proactive communications and aligning communications with joint operational activity will allow both organisations to reach larger/more targeted audiences and provide consistent messaging that may lead to behaviour change.  It will also allow communications teams at both organisations to share knowledge on audience insight and evaluation findings where shared objectives apply, and tap into each other's creative and other skills.			
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?
	LFRS □	LFRS 🗆	LFRS 🗵	LFRS ⊠
	LanCon □	LanCon □	LanCon □	LanCon □
What will be the outcomes / impact:	Outcomes will vary depending on purpose of communications but could include:  • Behaviour/attitude change (reduce risk of fires/crime)  • Advocacy/cooperation from members of the community/media/stakeholders  • Increase in public engagement via digital and other channels  • Increase in calls to action (e.g. take up/registrations/calls/subscribers)  • Enhanced organisational reputation			
What are the key Dependencies:	advance of joint which requires a	operations (for e	reliant on both teams be example bonfire night a by those involved operom the outset.	and MAIAT work)

	Additionally, both teams will need to look at each other's plan of activity for the year and identify themes/campaigns that we can potentially collaborate on.			
What are the key Risks:	No risk, as collaboration would only occur where we share the same objectives and it is merely an extension of the work both teams are already doing independently.			
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS ⊠	LCC/Other
Key Activities:	<ul> <li>Share plans for the forthcoming year and identify potential for collaboration.</li> <li>Identify joint operations requiring communications support (MAIAT, bonfire night etc.).</li> <li>Review use of In The Know to identify better ways of working.</li> <li>(Communications activity will vary depending on nature of work.)</li> </ul>			
Reputation and/or Identity Impact:	This work has the potential to positively impact on the reputation of both organisations.			
Authors / Project Leads:		`	ia and Communicat t & Digital Services	,

# 15. Integrated Youth Volunteering Offer – Ian Sewart

**Step 1: Initial Opportunity Document** 

Title of Collaboration Area:	Integrated Youth Volunteering Offer			
Which Strategic Objectives are aligned to this:	LanCon Strategic Purpose; Our purpose is to keep people safe and feeling safe and when needed, we can be trusted to consistently deliver a competent and compassionate policing service 24/7  To supply a joint service for promoting, recruiting and deploying Youth Volunteers thought-out Lancashire.			
Anticipated Benefits:	<ul> <li>To integrate Police and Fire Youth volunteering Offers. Shared staff costs, greater efficiency and effectiveness in how it is delivered, potential to provide greater capacity with the same resource.</li> <li>To seek to create a truly Public Services Youth Volunteering Offer. Wider public service ownership, increased sustainability and shared costs, broader appeal to young people and greater potential efficiencies.</li> </ul>			
Collaborative Ambition:	Increased Staff Wellbeing?  LFRS □	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?
	LanCon □	LanCon ⊠	LanCon ⊠	LanCon ⊠
What will be the outcomes / impact:	Outcomes will vary depending on the desired opportunity:  Lancashire Volunteers Partnership already provides volunteering support to both organisations therefore processes and ICT will not change. There will be no data protection issues as both organisations are covered in the LVP data sharing agreement.			
	<ul> <li>Understanding of current structures and how these could be reorganised to provide a joint service.</li> <li>Possible rebrand and change in current uniform may be required.</li> <li>Option 2 would seek to raise funds from other public services who benefit from the provision</li> </ul>			
What are the key Dependencies:			oth organisations. This ether with HR, Legal S	

What are the key Risks:	Risks to be considered are predominately around culture and HR processes.  Changes to delivery could impact on the number of volunteers.			
Which Partners are likely participants:	LFRS ⊠ LanCon ⊠ NWAS □ LCC/Other ⊠			
Key Activities:	Issue report developed for consideration of the Board			
Reputation and/or Identity Impact:	This work has the potential to positively impact on the reputation of both organisations.			
Authors / Project Leads:	lan Sewart			

# 16. Engagement & Visibility in 'Place' (PCSO/Community Safety Advisor Role) – Matt Horn

**Step 1: Initial Opportunity Document** 

Title of Collaboration Area:	Engagement and visibility in 'Place' – PCSO/ Community Safety Advisor Role			
Which Strategic Objectives are aligned to this:	Keeping people safe and feeling safe			
Anticipated	•	of resource availa	•	
Benefits:	<ul> <li>Greater association of emergency services, leading to an increased association with a feeling of safety and protection for the public</li> </ul>			
	<ul> <li>Mutual organ</li> </ul>	nisational benefit	through shared sense	of place ownership
	<ul> <li>Mutual eyes and ears, focused on vulnerability, not individual organisational priorities</li> </ul>			
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?
	LFRS □	LFRS	LFRS ⊠	LFRS ⊠
	LanCon □	LanCon □	LanCon ⊠	LanCon ⊠
What will be the	<ul> <li>Increased se</li> </ul>	ense of emergen	cy services visibility	
outcomes / impact:	<ul> <li>Shared and</li> </ul>	consistent mess	aging	
	Some elements of prevention, intervening or signposting early in case of vulnerability			
	<ul> <li>Increased o Partnersl</li> </ul>	• •	offer step down to La	ancashire Volunteer

What are the key		evelopment and wil	· ·		
Dependencies:	Increased understanding of vulnerability indicators				
	<ul> <li>Increased understanding of each organisation's priorities at a tactical operation level –</li> </ul>				
	i.e. amongst	the different staff w	orking the given plac	ce	
	Mutual respe	ect and understandi	ng of complementary	y nature of the	
	roles				
	response se	rvice, more a pro-ad	n this is not necessar ctive opportunity to ir anding of each other	ncreasingly	
	• 'Command'	protocols; who task	s whom with what?		
What are the key	Lack of clari	ty about roles and re	esponsibilities		
Risks:	Sense of 'inf	erference' with core	roles – political or u	nion view	
	Shrinking re	source leading to te	mptation to deploy b	eyond remit	
	"We tried thi	s (ECSO) and got ri	id of them"		
	Failure to ag	ree consistent mes	saging		
Which Partners are likely participants:	LFRS ⊠ LanCon ⊠ NWAS □ LCC/Other ⊠				
Key Activities:	Negotiations with staff associations				
	Best Practice considerations				
	ECSO project – why did that fold?				
	<ul> <li>Scope existing roles and function – what have we each got where, doing what?</li> </ul>				
	Understand the impact of the Local Policing review				
	Understand current job descriptions				
	Agree joint aim of increased engagement and visibility – in place				
	Consider pilot area				
Reputation and/or Identity Impact:	Appropriately managed and marketed, the public should see an enhanced level of visibility amongst those 'Emergency Service Personnel' whose job it is to keep people safe – leading to increased sense of safety, and potentially a sense that the services are being efficient and effective, offering value for money, especially as we see precept rises.  Equally, it must be clear that LFRS are about prevention and rescue, not				
	Equally, it must about enforcement		are about prevention	and rescue, not	
Authors / Project Leads:	Matt Horn				

#### 17. Police Smartphone HFSC Referrals - Phil Jones

17. Police Smartphone HFSC Referrals – Phil Jones			
Title of Collaboration Area:	Police Smart Phones being able to directly refer to LFRS for Home Fire Safety Checks		
Which Strategic Objectives are aligned to this:	This relatively simple project would certainly assist with the LFRS aim, which is 'Making Lancashire Safer'. In relation to LFRS priorities, this project would achieve:  "Preventing fires and other emergencies from happening" and "Delivering value for money".		
	Similarly this project would align to the Constabulary ambition of "keeping people safe" and embodies the "Early Action" principles, and meets the Key Objectives of "Ensure prevention, partnership working and problem solving"		
Anticipated Benefits:	LFRS held data indicated that referrals for Home Fire Safety Checks/ Safe and Well Checks from the Police was very low. Most of those that did come into LFRS as a referral were via the MASH. A potential solution to this is the ability for police staff to utilise their smart phone to make a referral. Many Neighbourhood/Early Action teams have had the LFRS input for the referral system available via the LFRS website, with the only way of them currently being able to complete this, being via a PC back at their base, or written notes passed to LFRS staff.		
	Allowing a link/app to the LFRS online referral portal on the 2000 front line smart phones, with partner access to LFRS online portal, would give the ability for all officers to refer vulnerable members of the community, within minutes from their current location. This was given the green light by the smart phone project officer, who at the time was Insp Dave Hannon. However the police network would not allow the web portal to run properly. The website is accessible but the referral form is not allowed onto the police smart phones. If a solution can be found it will benefit LFRS by an increase in referrals for vulnerable members of the community, along with reducing the paperwork and time burden for police staff, as they would be able to complete the quick referral form and leave the rest to LFRS.		

Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?		
	I EDG	LEDC M	LEDC □	LEDC M		
	LFRS □ LanCon □	LFRS ⊠ LanCon ⊠	LFRS □ LanCon □	LFRS ⊠ LanCon ⊠		
	The outcomes of the successful implementation of this project would be:					
What will be the outcomes / impact:	<ul> <li>Reduction in Police Staff administration, increasing capacity.</li> <li>Efficiently and effectively identifying vulnerable members of the community, who may not come into contact with LFRS until it is too late.</li> <li>More accuracy with LFRS's targeting of high risk members of the community, due to increased partner intelligence.</li> <li>LFRS intervention via the Safe and Well process may reduce future police resources at the property, along with the wider public sector, such</li> </ul>					
What are the key Dependencies:	as social services, ambulance, GP's etc.  This project was first visited early in 2016, with the stumbling block being the access of the referral part of the website having the permissions for the police network. This requires communication and a concerted effort by the ICT teams within both organisations to put time aside to make this work.					
What are the key Risks:	No risks, as this is business as usual for both organisations, the benefit is all staff have access to the online referral portal via their smart phone, whilst at the address of the person.					
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS 🗆	LCC/Other □		
Key Activities:	Summarise the key stages required to achieve the end result. This should summarise the work to be done but not be a detailed plan.  • Access permissions for the LFRS website and referral form  • Web link or app uploaded to all smart phones  • LFRS share the short training presentation onto the LanCon Sherlock intranet page and offer training via area teams to their respective BCU's (already taking place within neighbourhood and EA teams)  • Method of removing the need for police staff to put in a partner access password (this holds minimal risk, as the worst somebody could do, is make a referral without permission, but anybody in the world can do this now if they access the website)  • End user testing  • Comms strategy to advertise the new service available on their smart phones and how this will reduce their time filling in paperwork for the same referral.					

Reputation and/or Identity Impact:	Primarily this is business as usual, just making an existing referral process more efficient
	There may be some identity impact where joint visits are undertaken by both police and fire staff in the case of some MASH referrals where risk is identified – but this is not a direct result of this project.
Authors / Project Leads:	GM Phil Jones (LFRS)

# 18. PCSO Cover for Retained Duty System – Phil Jones

Title of Collaboration Area:	New PCSO applicants, being encouraged to consider Retained Duty System Firefighter cover				
Which Strategic Objectives are aligned to this:	LanCon: Neighbourhood Policing, Protecting People, Value for Money LFRS: Making Lancashire Safer, Delivering Value for Money				
Anticipated Benefits:	Within LFRS there are certain Retained Duty Fire Stations, where it is difficult to provide availability during the day (9-5). On initial research with CI lan Mills, it was established that some of these areas have PCSO staff working within the 5 minute turnout radius. The benefits would be:				
	<ul> <li>Enhance fire appliance crewing strengths</li> <li>Improve collaboration between both organisations, including local working relationships</li> <li>Allow the PCSO the opportunity to remotely work from this local fire</li> </ul>				
	<ul> <li>station, allowing for more effective working</li> <li>Allow the PCSO to expand their skill sets, enhancing their contribution to both LanCon and LFRS in areas such as, First Aid, risk assessments, physical fitness, fire safety, vulnerable people in relation to fire etc.</li> </ul>				
	<ul> <li>Allows the PCSO to earn additional salary and provide cover from their home location, should they live near to another retained fire station.</li> </ul>				
	<ul> <li>Potentially could be developed into a joint funded Community Safety Officer, as both organisations have similar vulnerable people as their most at risk groups.</li> </ul>				
Collaborative Ambition:	Increased Staff Wellbeing? Efficiency Savings? Resilience/Shared Service Improvement?				

	LFRS ⊠	LFRS □	LFRS ⊠	LFRS ⊠
	LanCon ⊠	LanCon □	LanCon ⊠	LanCon ⊠
What will be the outcomes / impact:	<ul> <li>Potential for increased fire appliance availability</li> <li>Increased joint situational awareness of vulnerability in the location.</li> <li>More efficient use of shift, as the local fire station could potentially be used for remote working, reducing journeys.</li> <li>PCSO would not be relied upon to maintain the crewing, as their police work may render them unavailable.</li> </ul>			
What are the key Dependencies:	<ul> <li>PCSO recruits may not be able to attain the fitness standards required.</li> <li>May be issues with trade unions.</li> <li>Some Fire Stations may not be within 5 minutes of a selected retained duty fire station.</li> <li>Would need to be a small pilot consisting of several members of the staff willing to go through the process.</li> </ul>			
What are the key Risks:	<ul> <li>Lack of availability to give fire cover due to demand from policing work</li> <li>Trade Unions opposing the pilot</li> <li>Training implications will be covered financially by LFRS, including the payment of wages, but there would be a PCSO missing from their rota for the duration of the particular training course.</li> </ul>			
Which Partners are likely participants:	LFRS ⊠	LanCon 🗵	NWAS 🗵	LCC/Other
Key Activities:	<ul> <li>Discussion paper previously agreed for further scoping by ACO Dave Russel and ACC Mark Bates. A decision should be made as to whether both organisations see a benefit in starting up the scoping work.</li> <li>Meetings with union officials to discuss the proposal would give a good indication of any objections.</li> <li>Consideration as to whether a future community safety officer may incorporate Emergency Medical Response and carry a defibrillator etc. This was previously the case with early ESCSO's, but the landscape of early action and working with vulnerable people has made this a priority in both organisations, so a modern version may be considered.</li> </ul>			
Reputation and/or Identity Impact:	<ul> <li>As the PCSO wouldn't be relied upon as a crew member to make the appliance available, the risk of them not turning in for a call, where a life may be lost is eliminated.</li> <li>The media may focus on this, but they are already live in several areas of the country with little attention.</li> </ul>			

	<ul> <li>This would enhance relationships, joint working under JESIP and shared situational awareness of vulnerable people and ASB.</li> </ul>
Authors / Project Leads:	Author: GM Phil Jones

#### 19. Joint working on GDPR Compliance – Phil Jones

Title of Collaboration Area:	GDPR Compliance				
Which Strategic Objectives are aligned to this:	Value for money Emergency Service	Value for money Emergency Service Collaboration			
Anticipated Benefits:	Although LanCon are advanced in their preparation for GDPR, there will always be best practice, software and training methods which would be useful across both organisations. The formation of the collaboration board will give both organisations the opportunity to create a network on the subject and expand their working relationship as time goes on.				
Collaborative Ambition:	Increased Staff Wellbeing? Efficiency Savings? Resilience/Shared Resources? Service Improvement?				
	LFRS □	LFRS 🗵	LFRS 🗆	LFRS ⊠	
	LanCon □	LanCon ⊠	LanCon □	LanCon ⊠	
What will be the outcomes / impact:	This is nothing more than the creation of a network between the organisations DPO's, business information and knowledge management departments. In the early stages it may be introductions from staff at either side, visiting their peers, view their practices and establish what systems they are using. This may take the form of bi-monthly meetings, or even potential skill shares at times of demand, once the relationships have matured.				
What are the key	The only blocker	to this is for the	staff at both organisa	tions, committing to	

Dependencies:	the collaboration and taking the time out of their busy diaries to meet.				
What are the key Risks:	_	At this stage there are no perceived risks, as it is purely sharing best practices at this stage.			
Which Partners are likely participants:	LFRS ⊠ LanCon ⊠ NWAS ⊠ LCC/Other ⊠				
Key Activities:	<ul> <li>Initial introductory meeting with relevant managers and practitioners.</li> <li>Visiting both organisations</li> <li>Diary bi-monthly meetings</li> <li>Develop relationship, which may lead to close working, or potentially staff share/secondments if deemed in the interest of both organisations.</li> </ul>				
Reputation and/or Identity Impact:	No reputational impacts at this stage				
Authors / Project Leads:	Phil Jones				

# 20. Shared Data, Risk and Analytical Reporting – Phil Jones

Title of Collaboration Area:	Shared Data, Risk and Analytical Reporting
Which Strategic Objectives are aligned to this:	LFRS: Preventing Fires and other Emergencies Value for Money
	LanCon: Neighbourhood Policing Protecting People Value for Money Aligned to the Police and Crime Plan priorities of prevention, vulnerability and early action.
Anticipated Benefits:	The sharing of data, risk and analytical reporting would prevent the SILO working effect and provide both organisations with greater shared situational awareness.  Examples of where benefits could be realised:

Sharing frequent caller data, allowing for S&W referrals to be created for those at risk and vulnerable. Overlaying deliberate fire data, with police arson, ASB reporting, would produce more accurate intelligence for use by both organisations. Leads from both organisations could shadow each other, allowing them to see the others software, take back best practice and possibly recommend where they could work better together on future analysis reports. Sharing of detailed risk analysis and mapping undertaken by both organisations. For example, the 'Strategic Assessment of Risk' and 'Integrated Risk Management Plan' produced by LFRS overlap with elements of the LanCon 'Force Management Statements' and there are efficiencies to be made in the sharing of risk management information. mapping tools and data analysis for a clearer understanding of County risk. Efficiency savings could be made, if software, specialist staff, could be shared when the need arises across both organisations. This is not recommending sharing staff i.e. reducing, it is to enhance current staff or software from the other organisation when the need arises, which would prevent duplication of costs for the same software, which may be seldom used. Resilience/Shared Service Increased Staff Efficiency Collaborative Wellbeing? Savings? Resources? Improvement? Ambition: LFRS LFRS LFRS 🖂 LFRS  $\times$ LanCon □ LanCon □ LanCon ⊠ LanCon ⊠ What will be the outcomes / Better communication between staff across both organisations. impact: Sharing of vulnerable person data More accurate incident analysis, as maps can be overlaid with both organisations data. Consideration could be given for joint analysis reports in the future Sharing of skills and software on a need basis, allowing money to be saved on licenses Better and more accurate understanding of risk data for the county Both organisations are required to agree to share data, some of which What are the may be sensitive kev Dependencies: Secure means of sharing which must be cognisant of GDPR (information sharing agreement) Data made available in a format that is useful to the other organisation.

What are the key Risks:	Increased risk of a data breach			
Which Partners are likely participants:	LFRS ⊠ L	∟anCon ⊠	NWAS ⊠	LCC/Other ⊠
Key Activities:	<ul> <li>Initially it would be important for the relevant analysts to get together and view the processes of each organisation.</li> <li>Secure a ISA between both organisations</li> <li>Establish a secure method to share the 2 way data</li> <li>Carry out a review of each organisations systems, key differences and which may be utilised by the other organisation. Within this review they could start to plan how any duplication of software and licenses could be reduced.</li> <li>Relevant departmental heads to discuss how staff may be utilised more fluidly, depending on particular projects or demands.</li> </ul>			
Reputation and/or Identity Impact:	<ul> <li>This collaboration would be reflected positively with HMICFRS</li> <li>Like any other new data share, there is an added risk of a data breach, however this doesn't have to mean an additional likelihood, as the sharing agreement and method should prevent their being any more likelihood of a breach.</li> </ul> Author: Phil Jones LFRS			
Project Leads:	Project Leads: Phil Jone		on	

# 21. Missing Person Response "Phase 2" – Tim Murrell & Julian Platt

Title of Collaboration Area:	Extending LFRS Missing Persons Activities in line with the interim MOU.  This entails an LFRS appliance response to homes where people have reported missing individuals. Crews will be expected to perform a 'with consent' search and collection of information on behalf of Lancashire Constabulary.				
Which Strategic Objectives are aligned to this:	Making Lancashire Sa Delivering Value for M		Use Our Resources		
Anticipated Benefits:	<ul> <li>The use of LFRS appliances will improve the initial response time to requests for assistance from members of the public</li> <li>Improved response times reducing the search area required to locate a missing person.</li> <li>Increased effectiveness of local search through use of LFRS search techniques inside buildings and use of equipment such as thermal imaging and ladders.</li> <li>Reduced time in resolving missing persons incidents</li> <li>Reduced staff impact on Lancashire Constabulary</li> <li>Improvements in collaborative working</li> </ul>				
Collaborative Ambition:	Increased Staff Wellbeing? LFRS □ LanCon □	Savings?	Reslience/Shared Resources? LFRS ⊠ LanCon ⊠	Service Improvement? LFRS ⊠ LanCon ⊠	
What will be the outcomes / impact:	•	Increase in speed/number of missing persons being found Increased public safety & satisfaction			
What are the key Dependencies:	Data Protection & information sharing Adequate Training for LFRS operational staff Access to suitable & secure ICT systems				
What are the key Risks:	<ul> <li>Competence of LFRS staff in gathering information, recognising hazards and searching</li> <li>Data Protection and privacy issues</li> <li>Miscommunication of information</li> <li>Failure of ICT</li> <li>High volume of workload creating gaps in LFRS operational cover</li> </ul>				
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS 🗆	LCC/Other □	

Key Activities:	<ul> <li>Creation of ICT solution for information transfer</li> <li>Training of LFRS &amp; LC Staff</li> <li>Creation of Standard Operating Procedures/amendment to MOU</li> <li>Changes to information sharing agreement</li> <li>Deployment of crews to initial calls for assistance</li> </ul>
Reputation/ Identity Impact:	Reputational risk through data protection/privacy issues
Project Leads:	Tim Murrell (LFRS) Julian Platt (LC)

# 22. Joint Command Unit Working – Tim Murrell & Julian Platt

Title of Collaboration Area:	Renewing LFRS Command Unit Assets in favour of 2 "Joint Command Units"  This entails Joint Command Units crewed & operated by LFRS staff attending large incidents in either agency capacity.				
Which Strategic Objectives are aligned to this:	Making Lancashire Safer Delivering Value for Money in How We Use Our Resources				
Anticipated Benefits:	<ul> <li>Joint command units will allow for greater embedding of JESIP principles</li> <li>Availability of on scene asset for Multi Agency Use</li> <li>Improvement in joint situational awareness, decision making, communication, understanding of risk and records.</li> <li>Reduced overall costs of providing individual agency assets</li> <li>Improvements in collaborative working</li> <li>Improvements in on-scene welfare arrangements</li> </ul>				
Collaborative Ambition:	Increased Staff Wellbeing?	, , , , , , , , , , , , , , , , , , ,			
	LFRS ⊠	LFRS ⊠	LFRS ⊠	LFRS ⊠	
	LanCon ⊠	LanCon ⊠	LanCon ⊠	LanCon ⊠	
What will be the outcomes / impact:	<ul> <li>Improvement in Incident Command arrangements</li> <li>Increased safety of responders</li> <li>Increased efficiency of response arrangements</li> </ul>				
What are the key Dependencies:	<ul> <li>Data Protection &amp; information sharing</li> <li>Adequate training for LFRS &amp; LC staff</li> <li>Suitable &amp; secure ICT systems / integration of partner information systems</li> <li>Funding</li> </ul>				
What are the key Risks:	•	of LFRS staff in on and privacy is	supporting police led i	ncidents	

	<ul> <li>Miscommunication of information</li> <li>Failure of ICT</li> <li>Higher volume of workload creating gaps in LFRS command unit cover</li> </ul>			
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS □	LCC/Other □
Key Activities:	<ul> <li>Design/Creation of Joint Incident Command Units</li> <li>Creation of ICT solution for information transfer</li> <li>Creation of Standard Operating Procedures / MOU</li> <li>Training of LFRS &amp; LC Staff</li> <li>Changes to information sharing agreement</li> <li>Deployment of crews to incidents in support of multi-agency or single agency incidents</li> </ul>			
Reputation/ Identity Impact:	Reputational risk through data protection/privacy issues			
Authors / Project Leads:	Tim Murrell (LFRS)	and Julian Platt (LC	;)	

#### 23. Second 'Event' Drone – Tim Murrell & Julian Platt

Title of Collaboration Area:	Establishing second 'event' drone team consisting of Lancashire Constabulary Officers who will be made available for pre-planned events/operations.
Which Strategic Objectives are aligned to this:	Making Lancashire Safer Delivering Value for Money in How We Use Our Resources
Anticipated Benefits:	The use of a second drone in pre-planned operations releases the need for the primary (immediate response) drone to remain at protracted operations. If LFRS officers pilot the drone, a police officer would be required to remain with the drone pilot in order to interpret the live video feed and to communicate on police channels.  The 2 <sup>nd</sup> drone acquired by LFRS is used for resilience/training only and operational use would see improvement in value for money  Collaborative approach to drone use is beneficial, with sharing resources & expertise.  The use of a drone allows for aerial imagery during specific high risk events, thus assisting in any gaps in cover when National Police Air Service are not available.

Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?		
	LFRS ⊠	LFRS 🗆	LFRS ⊠	LFRS ⊠		
	LanCon ⊠	LanCon ⊠	LanCon ⊠	LanCon ⊠		
What will be the outcomes / impact:	football match Greater availa Greater use of Increased situ	football matches, VIP visits or demonstrations  Greater availability of the primary (response) drone  Greater use of the drone transmission solution (go-box)  Increased situational awareness of responders during events				
What are the key Dependencies:	<ul> <li>Availability of Police Officers for both events and training</li> <li>Availability of 2<sup>nd</sup> Drone</li> <li>Adequate Training</li> <li>Transfer of LFRS permissions and insurance</li> </ul>					
What are the key Risks:	other commit	<ul> <li>Competence of pilots / inadequate pilot hours being maintained due to other commitments</li> <li>Incorrect use of drone &amp; imagery - data protection and privacy issues</li> </ul>				
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS □	LCC/Other □		
Key Activities:	<ul> <li>Identification of LC Pilots (complete)</li> <li>Initial training (complete)</li> <li>Pilots gaining day &amp; night time hours under instruction from LFRS (in progress)</li> <li>Standard Operating Procedures/amendment to MOU (in development)</li> </ul>					
Reputation and/or Identity Impact:	Reputational risk through data protection/privacy issues (incorrect use of drone and/or imagery)					
Authors / Project Leads:	Tim Murrell (LFRS) a	and Julian Platt (I	_C)			

#### 24. LFRS Relocation of Service HQ – Ben Norman / Chris Bithell

Title of Collaboration Area:	LFRS Relocation of Service Headquarters (business case refresh): Hutton site viability.
Which Strategic Objectives are aligned to this:	Lancashire Constabulary:
	<ul> <li>Delivering value for money in how we use our resources.</li> </ul>

	<ul> <li>Preventing f partnerships</li> </ul>		mergencies from hap	pening through	
Anticipated Benefits:	<ol> <li>Potential to create financial savings through the ability to shape shared office space to meet bespoke team needs such as executive meetings/ office space or ICT workshops.</li> </ol>				
			d service areas such a and refreshment areas		
	Increased efficiencies through the co-location of teams that have mutual work streams such as Early Action, volunteer management, safeguarding or organisational leadership.				
		ivel time and cos od in an offsite ma	ts for officers and staff anner.	that meet at	
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?	
	LFRS □	LFRS ⊠	LFRS ⊠	LFRS ⊠	
	LanCon □	LanCon ⊠	LanCon ⊠	LanCon ⊠	
What will be the outcomes / impact:	<ul> <li>Potential financia</li> </ul>	al savings throug	organisation(s) due to h reduced shared serv sites leading to greate	vices costs.	
What are the key Dependencies:	<ul> <li>Lancashire Constabulary identifying the availability of site space for the building and associated requirements such as car parking.</li> <li>Benefits of site sharing to be quantified and proven to exceed alternative site options.</li> <li>Police and Crime Commissioner and Combined Fire Authority (CFA) approval required.</li> <li>Planning permission to increase the buildings and site user's capacity on the Hutton site.</li> </ul>				
What are the key Risks:	<ul><li>Lack of planning</li><li>Lack of sign off b</li></ul>	oy either or both	•		
	Difficulty in ident	ifying shared ser	vice cost percentages		
Which Partners are likely participants:	LFRS	LanCon ⊠	NWAS 🗆	LCC/Other □	
Key Activities:	<ul> <li>Evaluation of shared function or shared site appetite.</li> <li>Identification of function and scale requirements (LFRS).</li> <li>Identification and costs associated with land and support function (Lancashire Constabulary).</li> <li>Consultation with LA planning to ascertain feasibility</li> <li>Attain early support from governance (PCC/CFA)</li> </ul>				
Reputation and/or Identity Impact:	Partners and the pe cohesive LFRS/ Lar	•	ire would see a closer oulary.	working and more	

Authors / Project Leads: AM Ben Norman / Ch. Sup Chris Bithell

#### 25. Rota & Resource Management Opportunities - Dave Clegg

Title of Collaboration Area:	Exploration of Ro	Exploration of Rota/Resource management opportunities			
Which Strategic Objectives are aligned to this:	This project would certainly align itself to 'delivering value for money'				
Anticipated Benefits:	Provision of resilience within both the LANCON Force Resourcing Unit and LFRS Rota Management team. Best practice to be shared and also exploration of the best possible use of IT solutions to efficient resourcing. Also the exploration of an IT solution that would provide details of the duty Senior Officers in both organisations that can be accessed by both LANCON and LFRS.				
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?	
What will be the outcomes / impact:	LanCon □       LanCon □       LanCon □         A successful project would produce the following:         • A level of resilience built into both Rota Management/Force Resource unit teams         • Sharing best practice in efficient and effective resource management         • Possible improved IT solutions with best use of smartphone technology         • Access to duty officer information for both organisations				
What are the key Dependencies:	Managers of both resources will have to ensure that any barriers are removed through liaison and recognition of each other's best practice				
What are the key Risks:	No risks envisaged, this project is to explore best practice rather than look to share resources which due to the scales involved is not appropriate				
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS 🗆	LCC/Other □	

Key Activities:	Meetings arranged in the forthcoming weeks at both LANCON and LFRS HQs to explore opportunities.
Reputation and/or Identity Impact:	No impact to identity of reputation this is purely to explore any opportunities to providing emergency resilience and identifying practice that would be beneficial to both parties
Authors / Project Leads:	David Clegg, Head of Administration Services

# 26. Duty Officer Communication – Tim Murrell & Julian Platt

Title of Collaboration Area:	Communicating the 'on duty' officers on a daily basis to key LFRS & LC staff members				
Which Strategic Objectives are aligned to this:	Making Lancashire Safer				
Anticipated Benefits:	that both day to	By knowing which officers are on duty in each service it is anticipated that both day to day and emergency situation communications will be more effective and lead to better informed decision making.			
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Reslience/Shared Resources?	Service Improvement?	
	LFRS □	LFRS □	LFRS □	LFRS ⊠	
	LanCon □	LanCon □	LanCon □	LanCon ⊠	
What will be the outcomes / impact:		Improved speed of communications during incidents Improved speed and accuracy of decision making			
What are the key Dependencies:	Data protection & information sharing protocols  Availability of Administrative capacity  Access to suitable & secure ICT systems with current officer rotas				
What are the key Risks:	Lack of availability of current rota information for officers  Data protection and privacy issues  Failure of ICT  Increase in administrative workloads & weekend arrangements  'Live' changes not being communicated e.g. sickness or urgent leave  Staff changes leading to inaccurate information  Incompatibility of officer shifts/hours				
Which Partners are likely	LFRS ⊠	LanCon ⊠	NWAS □	LCC/Other	

participants:				
Key Activities:	'Matching' of officer roles e.g. creation of Duty Area Manager for LFRS Creation of solutions for information transfer between organisations. Daily administration and passing of information			
Reputation and/or Identity Impact:	No impact			
Authors / Project Leads:	Tim Murrell (LFF	RS) Julian Platt (LC)		

# 27. Fuel Business Continuity Plan – John Hargreaves

Title of Collaboration Area:	Fuel Business Co	ntinuity Plan		
Which Strategic Objectives are aligned to this:	LFRS must ensure sufficient fuel is available for emergency vehicles to respond to fire and other emergencies quickly and competently in order to protect people and property when incidents happen.  Similarly this will align to the Constabulary ambition to respond quickly and competently to keep people safe.			
Anticipated Benefits:	LFRS awarded a tender to replace fuel dispensing equipment and storage tanks at five strategic sites within the County to retain in-house facilities to strengthen business continuity plans. Sharing these facilities with the Police BCP fuel stock arrangements would benefit both services. Each site would have sufficient capacity to support essential activities that can be maintained for extended periods using bulk stock supplies secured through the Police BCP.  LFRS new fuel management system has the ability to record usage of individual vehicles or fleet departments and has automated invoicing capability to independent accounts.			
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?
	LFRS □	LFRS 🗆	LFRS ⊠	LFRS ⊠
	LanCon □	LanCon □	LanCon ⊠	LanCon ⊠
What will be the outcomes / impact:	A secured fuel supply to essential emergency services that enable an effective and efficient response to the community to make Lancashire safer.			
What are the key Dependencies:	. ~		for both services and and invoicing partners	_ , ,

What are the key Risks:	Fuel BCP is activated due to either, industrial action or genuine shortage of fuel from key suppliers for matters outside of the services control, i.e. Oil producers, fuel manufacturers or refineries fuel stockists. Government intervention may be required.			
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS ⊠	LCC/Other □
Key Activities:	Establish a Project team to review current BCP arrangements and commission the following work;  • Produce a MOU between partners  • Draft a new BCP to consolidate fuel source, supplier, logistics, storage and dispensing  • Agree fuel stock management for delivery, dispensing, invoicing and associated environmental responsibilities.			
Reputation and/or Identity Impact:	Services not being able to deliver and effective emergency response service will potentially result in failure to protect the community and damage reputation.			
Authors / Project Leads:	Head of Fleet and Engineering – John Hargreaves (LFRS)			

# 28. Vehicle Maintenance for LFRS 'Flexi Duty Officer' – John Hargreaves

Title of Collaboration Area:	Vehicle Maintenance for LFRS Flexi Duty Officer cars.
Which Strategic Objectives are aligned to this:	Responding to fire and other emergencies quickly and competently. Delivering value for money in how we use our resources.
Anticipated Benefits:	LFRS are introducing different transport options for flexi duty officers who respond to emergency incidents. One option is the provision of a service vehicle. For Officers who have taken this option, LFRS will procure approximately 17 4x4 vehicles, which are more suitable for the role and utilise the Constabulary vehicle workshop at Hutton to provide a full maintenance package over the three year life.  The Constabulary workshop and Technicians are trained to full dealership
	status, for the vehicle brands being considered. The Technicians are skilled to carry out all levels of maintenance including warranty work and four wheel alignment checks, which is deemed an essential check/adjustment for operational response vehicle. LFRS will also consider extending this arrangement to other light vehicles within the fleet used for emergency

	response.			
	The Constabulary workshop will benefit from additional income to cover overhead costs.			
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?
	LFRS □	LFRS ⊠	LFRS ⊠	LFRS ⊠
	LanCon □	LanCon ⊠	LanCon ⊠	LanCon ⊠
What will be the outcomes / impact:	In comparison to using vehicle dealerships, LFRS will receive a more responsive service from the Constabulary workshop in terms of minimising vehicle downtime. Adopting the Constabulary maintenance regime for response vehicles will enhance safety.			
What are the key Dependencies:	This arrangement will be subject to a robust service level agreement being established and a competitive hourly rate being agreed.			
What are the key Risks:	Compliance to service level agreement and managing competing priorities.  LFRS will have support vehicles in place to reduce risk of vehicle unavailability.			
Which Partners are likely participants:	LFRS ⊠ LanCon ⊠ NWAS □ LCC/Other □			
Key Activities:	Establish a project team (Heads of Fleet Management) to draft a service level agreement. To detail maintenance levels, frequency and material costs.  Determine acceptable levels of vehicle downtime for all aspect of maintenance.			
Reputation and/or Identity Impact:	Both services will achieve an effective collaboration agreement by complying with the Service Level Agreement and demonstrate value for money by effectively using resources employed.			
Authors / Project Leads:	Head of Fleet and E	Engineering – Joh	nn Hargreaves (LFRS)	)

# 29. Shared Asset Management – Ian Riding & Claire Livesey

Title of Collaboration Area:	Shared Asset Management
Which Strategic Objectives are aligned to this:	Sharing assets aligns mainly to delivering value for money, and how we use our resources efficiently and effectively.

Anticipated Benefits:	<ul> <li>Reduce cost</li> <li>More rewarding and improved Environment</li> <li>Joined up working between services – SMARTER WORKING</li> <li>Improvement of operational performance</li> <li>Expansion of role through diversification</li> <li>Service provision kept local.</li> <li>Improved utilisation of Assets</li> <li>Right Resource – Right Place – Right Time</li> <li>Increased Staff Efficiency Resilience/Shared Service</li> </ul>			
Ambition:	Wellbeing?	Savings?	Resources?	Improvement?
	LFRS 🗵	LFRS 🗵	LFRS 🗵	LFRS ⊠
	LanCon ⊠	LanCon ⊠	LanCon ⊠	LanCon ⊠
What will be the outcomes / impact:	<ul> <li>Reduction in Estate running costs through collaboration</li> <li>Extend collaboration to other agencies</li> <li>Broader knowledge base – Local Risk</li> <li>Possible income generation from sale of asset</li> </ul>			
What are the key Dependencies:	<ul><li>High level buy-in</li><li>Timeframes</li><li>Communication</li></ul>			
What are the key Risks:	<ul> <li>Manage Expectations</li> <li>Affordability</li> <li>Competing demands</li> <li>Multiple Agencies delaying decision making.</li> </ul>			
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS ⊠	LCC/Other ⊠
Key Activities:	<ul> <li>Identify Assets and Service activity for Collaboration</li> <li>Determine low risk/easy win opportunities</li> <li>Align Timeframes</li> <li>Timetable regular meetings</li> <li>Set delivery dates</li> <li>Review outcomes</li> </ul>			
Reputation and/or Identity Impact:	Positive impact to public on collaboration, Services to monitor true collaboration to avoid possibility of Identity/takeover inference.			
Authors / Project Leads:	lan Riding (LFRS) and Claire Livesey (LANCON)			

# 30. Shared Learning Opportunities – Simon Fryer & Victor Robinson

Title of Collaboration Area:	Shared Learning Opportunities			
Which Strategic Objectives are aligned to this:	Developing People			
Anticipated Benefits:	Access to a wider range of learning opportunities for staff with a particular focus on Leadership and shared understanding.			
Collaborative Ambition:	Increased Staff Wellbeing? Efficiency Savings? Resilience/Shared Resources? Service Improvement?			
	LFRS ⊠	LFRS □	LFRS □	LFRS ⊠
	LanCon ⊠	LanCon □	LanCon □	LanCon ⊠
What will be the outcomes / impact:	Potential broader understanding and knowledge base of staff in all organisations involved.  Access to a wider range of developmental opportunities.  Greater understanding of partner organisation's inner workings, command and control, etc.			
What are the key Dependencies:	Capacity from both a training course places and time away from the workplace perspective.			
What are the key Risks:	There exists the potential for organisation specific elements to be either irrelevant or watered down.			
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS ⊠	LCC/Other ⊠
Key Activities:	Share existing suite of course details and cross map to roles within partner organisations.			
Reputation and/or Identity Impact:	This initiative should not have an impact on reputational issues.			
Authors / Project Leads:	Simon Fryer & Victor Robinson			

# 31. Shared Research & Development (PPE, Equipment, Vehicle Assets) – John Hargreaves

Title of Collaboration Area:	Shared Research and Development (PPE, Equipment, Vehicle assets)			
Which Strategic Objectives are aligned to this:	Protecting people and property when fires (incidents) happen. Valuing our people so they can focus on making Lancashire safer. Delivering value for money in how we use our resources.			
Anticipated Benefits:	LFRS and the Constabulary are often working together by jointly responding to incidents; therefore both services share similar risks. Research and Development is key to improving performance and safety of operational staff engaged in challenging situations. Combining the resource employed on R & D matters, when appropriate, will lead to a better equipped, better skilled and a more competent workforce.  Whilst recognising the difference in each services legal obligation and responsibility, there are many activities that cross over. Removing duplication of time invested in R&D matters leads to efficiency savings and a more uniformed approach to address risks within the community to protect people and improve safety.  Equally important is the economies of scale that can be achieved through joint purchasing of assets that are best suited to the activity and or operation incident in terms of quality and whole life performance.			
Collaborative Ambition:	Increased Staff Wellbeing?	Efficiency Savings?	Resilience/Shared Resources?	Service Improvement?
	LFRS ⊠	LFRS 🗵	LFRS ⊠	LFRS ⊠
	LanCon ⊠	LanCon ⊠	LanCon ⊠	LanCon ⊠
What will be the outcomes / impact:	Both services will achieved more effective use of resource employed on R&D matters by removing duplication on some products. Introducing alternative assets or new technology, potentially from different industries, will improve safety and performance. Introducing new products will lead to continuous improvement in the development of working practices and technics.			
What are the key Dependencies:	A commitment to invest time and work together on R&D matters, share information and knowledge and experience. Be prepared to finance small investments to evaluate new concepts.			
What are the key Risks:	Lack of reinvestment into to front line services could lead to inefficiencies, poor delivery of service and damage to reputation.			
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS ⊠	LCC/Other □
Key Activities:	To develop a project team and scope out planned reinvest. Identify products suitable for both services to achieve standardisation and benefits from economies of scale. Consider opportunities to combine activity and			

	investment and share ownership assets.
Reputation and/or Identity Impact:	Joint working on investment opportunities will demonstrate value for money for the community and improve service delivery which enhances reputation.
Authors / Project Leads:	Head of Fleet and Engineering – John Hargreaves (LFRS)

# 32. Fire Crime Scene Investigation Accreditation – Mick Duffell & Gary Brooks

Title of Collaboration Area:	UKAS accreditation of bodies carrying out scene of crime examination.			
Which Strategic Objectives are aligned to this:	It is a statutory responsibility for both the Police and Fire Service to investigate scene of crime and cause of fire.			
Anticipated Benefits:	<ul> <li>Achieving accreditation will ensure both Police and Fire Service work within National guidelines and protocols. This will mitigate any risk of compromising crime scenes.</li> <li>Working and training together will strengthen partnership by sharing knowledge and learning outcomes.</li> </ul>			
Collaborative Ambition:	Increased Staff Wellbeing?  LFRS □  LanCon □	Efficiency Savings?  LFRS □  LanCon □	Resilience/Shared Resources?  LFRS   LanCon	Service Improvement?  LFRS ⊠  LanCon ⊠
What will be the outcomes / impact:	<ul> <li>Confidence that both agencies are working within National standards.</li> <li>Better understanding of each other's priorities at the scene of crime</li> <li>Sharing knowledge</li> </ul>			
What are the key Dependencies:	There should be no barriers to achieving joint accreditation			
What are the key Risks:	No risks			
Which Partners are likely participants:	LFRS ⊠	LanCon ⊠	NWAS 🗆	LCC/Other

Key Activities:	<ul> <li>Initial meeting with Police (Gary Brooks late February) to agree what both parties need to do to achieve accreditation.</li> <li>Work in collaboration to achieve accreditation</li> </ul>
Reputation and/or Identity Impact:	Improve professional reputation by meeting National Standards
Authors / Project Leads:	SM Michael Duffell (LFRS)